

ProPoint Media

[*Policy* **]** *Statements*

Photography Services

ProPoint Media will replace any photo containing flaws, defects or imperfections resulting from human error and bears no liability for photo re-takes and reproduction of photos if finished photos show no visible flaws, defects or imperfections. In short, not being satisfied with how your child or children are posed is not a basis for photo re-takes and reprocessing. Furthermore, photo re-takes will incur a \$25 sitting fee in addition to re-developing your original order; you have the option at any time to retain the original photos. ProPoint Media wants parents to feel involved with the process of how their child is photographed, therefore **it is recommended a parent or guardian be present at the photo session to either personally pose their child or children, including the manner in which he or she is smiling. It's also imperative that if you cannot attend the photo session that you trust & allow the photographer and/or an assistant representing the organization being photographed to do so.**

Return Check Policy

If a check payment is returned due to Non-Sufficient Funds (NSF) you will have 10 days from the time you are contacted by your banking institution and/or ProPoint Media to make full restitution including a \$25 service charge. Failure to make full restitution within the 10 day limit will result in actions from a collection agency and/or the magisterial court system. The only acceptable forms of payment is cash or money order. The use of a check for initial payment is your acknowledgement of this policy and its terms.

Refunds & Pricing on Photography Services

I have decided to not offer refunds based solely from the fact that digital images can very easily be repaired or reproduced. The images I produce are of superb quality and confident you won't ask for a refund based solely on quality. This policy precaution is in place due to a select few that have taken advantage of such resources. ProPoint Media reserves the right to adjust pricing for any service offered at any time; all prices subject to change without notice.